



Every Mattress Needs Protection®

PILLOWS - The 5 Year Guarantee

Product Guarantee: A Purchase of our Pillow Protectors

We will replace any Protect-A-Bed Pillow protector which fails due to materials or manufacturing defect for a period of up to 5 years from the date of purchase.

Proof of purchase required.

Mattress - The 10 Year Guarantee

*Depending on the product the guarantee period will be 10, 12 or 15 years

Product Guarantee: A Purchase of just our mattress Protector

We will replace any Protect-A-Bed Mattress Protector which fails due to materials or manufacturing defect for a period of up to 10 years from the date of purchase.

Proof of purchase required.

(This excludes Basic which has a 3 year Product Only Guarantee period)

Mattress Guarantee: A Combined Purchase - Mattress and Mattress Protector at the same time

In the unlikely event the Protect-A-Bed mattress protector fails & the mattress is stained, we will professionally clean the mattress to the customer's reasonable satisfaction, or if not, we will replace the mattress like for like, or if not available, with a suitable alternative, for a period of up to 10 years.

Proof of purchase required.



Protect-A-Bed will handle the whole Claim Process:

If a customer contacts your store about either a product claim or a Mattress & Protector claim please pass it directly to Protect-A-Bed to deal with.

Either call the Protect-A-Bed team on 0208 731 0020

OR

Email us at guarantee@protectabed.co.uk

In order to register the claim we will always ask for proof of purchase. Once registered we will request further information on what has happened as well as photos if possible to build a full picture.